Troubleshooting Meditech 6.0 Client Issues



There may be times when you have issues with

individual clients. If the issue is isolated to a specific PC and can be duplicated to a different user on that same client, you may want to look at the client on the PC. If the Meditech window contains a message, verify that the path listed is for the PC and not a server.



If the following applies to your scenario, you can try to delete the temporary folder for the Meditech 6.0 client.

For XP, navigate to c:\document and settings\All Users\Application Data and delete the Meditech folder.

When the client is open again, the folder will be brought down from the server again and recreated.



For Win7, navigate to c:\Programdata\ and delete the meditech folder.

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